Hyreo's Post-Offer Magic
IT Giant Achieved Higher Join Rates for Selected Candidates

At a glance

As a premier IT outsourcing firm, our customer delivers optimized solutions on a global scale. Their expertise spans software development, cloud computing, data analytics, and cybersecurity. Implementing the post-offer solution enabled them to enhance their bottom line and employer brand significantly.

Key metrics

Hyreo's post-offer solution, revolutionized the client's recruitment experience, addressing candidates' concerns promptly with real-time hiring updates and fostering an enriching candidate journey.

60%
Automated ticket resolution

78%
Joining propensity accuracy

hyreo

🌐 www.hyreo.com

📍 Hyreo Inc, 4 Peddlers Row, Unit #21 Newark, DE 19702

📞 +1 940 629 8400

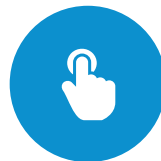✉️ contact@hyreo.com

CHALLENGES ⌄

The enterprise, given its vast operations, had to manage over 4,000 offers monthly and complex candidate issues, facing recruitment delays and increased drop-off rates. With limited visibility into candidate sentiment and propensity, they sought a streamlined solution to handle the deluge of applicants and regain their competitive edge.

SOLUTIONS ⌄

Implemented an enterprise post-offer solution that is integrated with the existing HCM system, providing comprehensive support for all candidates during their notice periods of 30, 60 or 90 days.

4X increase in candidate touch-points

30% reduction in on-boarding time

65% non-strategic tasks automated

BENEFITS ⌄

1 **Reduced Offer declines**
Candidates' concerns were swiftly addressed with real-time updates, creating a delightful recruitment experience, leading to a 12% improvement in offer-decline ratio

2 **Improved recruiter efficiency**
Over 60% automation of ticket/issue resolution and 74% of candidates embracing the Chatbot for resolving their issues led to significant increase in recruiter efficiency

3 **Reduced manual effort**
The post-offer solution also led to an FTE reduction equivalent to 8 FTE HR ops effort, freeing up valuable resources and yielding cost savings